SUNGARD®

SunGard Higher Education • www.sungardhe.com • 407-660-1199 tel • 407-660-8008.	Mr. Tony	Cronshaw

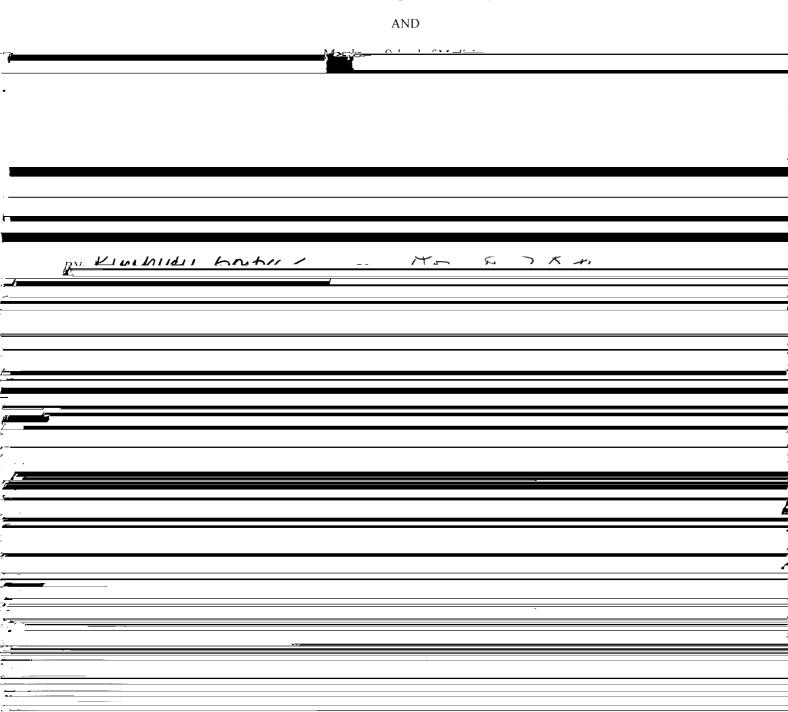
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HOSTING SERVICES AGREEMENT

BETWEEN

SunGard Higher Education Inc. a Delaware Corporation with Headquarters at: 4 Country View Road Malvern, PA 19355

("SunGard Higher Education")



HIS AGREEMENT is made between SunGard Higher Education and Client as of the Execution Date. : Client desires to engage SunGard Higher Education to provide Client with access to

SunGard Higher Education with a valid tax exemption following: (A) SunGard Higher Education or its agent certificate; otherwise, absent proof of Client's direct (as applicable) must promptly notify Client of any such payment of such tax amounts to the applicable taxing claim; (B) SunGard Higher Education or its agent (as --- --- --- --- intormation of equal importance. designate for its receipt of nonees. Sundard riigher Except in connection with the Software and any software Education must also send any notices of termination or marridad with the Orderes of

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-	the Agreement and the remaining provisions of the Agreement will remain in full force and effect	133 RACIC OF THE DADGAM	OI INAIm
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EXHIBIT A

SERVICES

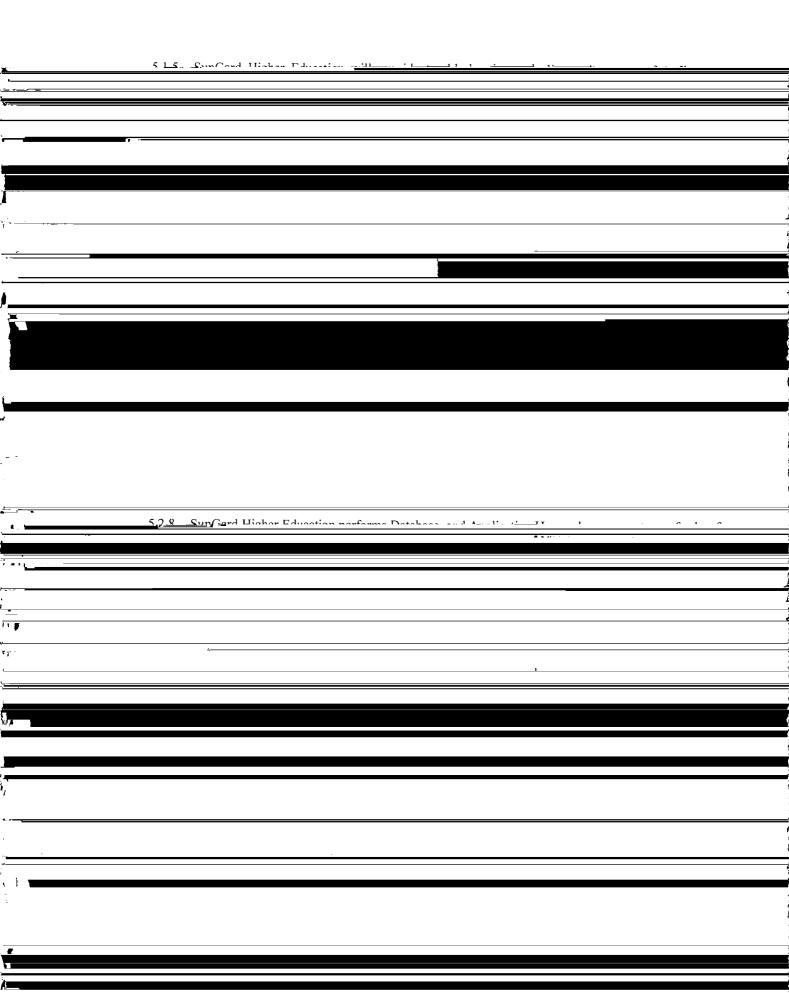
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	1. Add	litional Definitions
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	1.7.	"Client's Software" means the applications software of whatever sort that are purchased or licensed by
		Client, or provided by SunGard Higher Education for Client's benefit and installed on Hosting Hardware (as
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		hereinafter defined).
	1.8.	"Client's System" means Client's Software and data, which is installed on or resides on Hosting Hardware
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	1.18 "Tign 1 Troubleshooting" magne that first level of account intensition 1.11.
	1.18. "Tier 1 Troubleshooting" means that first level of support interaction which is required after an initial
	incident or problem request.
	1.10 "Tion 2 Troubleshooting" many that a second state of the seco
-	1.19. "Tier 2 Troubleshooting" means that support which is required after the following has been performed or
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integrity of such Client PII and protect against unauthorized access to or use of such Client PII that could result in substantial harm or inconvenience to a client of Client.

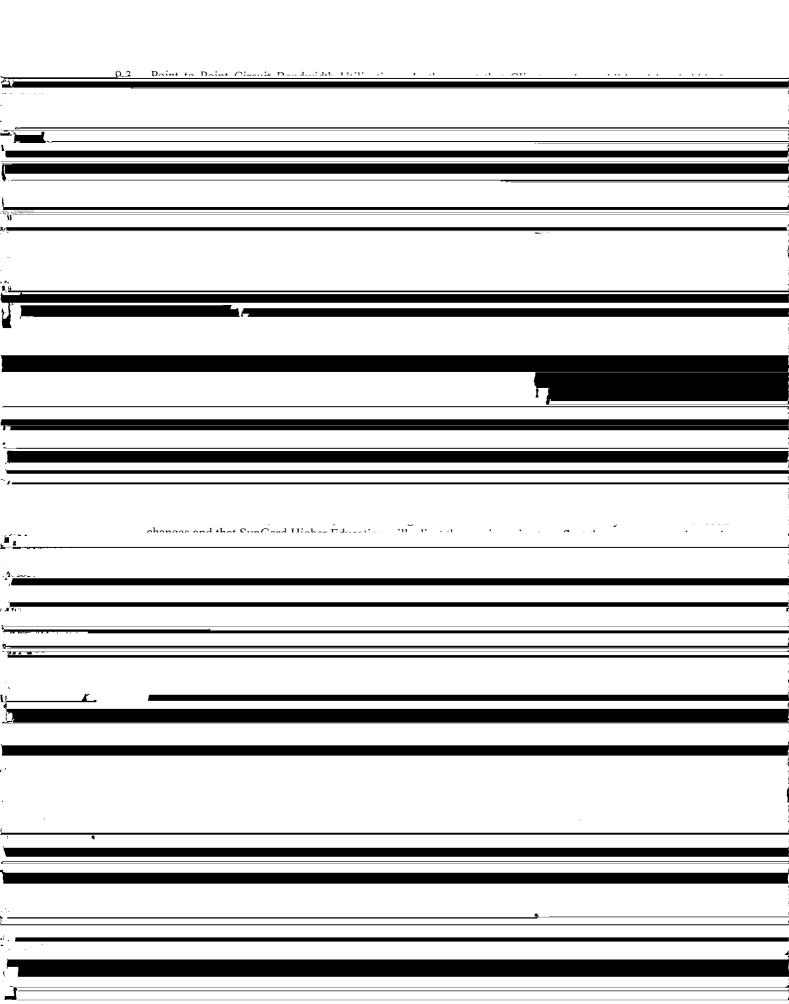
	in substantial harm or inconvenience to a client of Client.	
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	5.2.15 SunGard Higher Education will communicate with third-narty yandow or other SunCord Waken
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_	101 the Applications covered under this Agreement.
-	5.2.21. Providing for programming and user liaisons to research, review develop and/or correct application
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=	5.2.23 Providing functional, technical and/or programming and user liaisons to provide first level troubleshooting of all application issues and communicating appropriately with the software vendor, including opening support contacts with the software vendor. Once the support contact has
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	6.4.3 Monthly tape backups are kept for one (1) year
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	8.	Cone	ditions to Services – In order for SunGard Higher Education to provide the Services, Client will:
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		8.2	listed in Schedule A; Be required to license all database software that meets SunGard Higher Education's specifications as listed
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	Client Responsibilities as to External Interfaces / Third-Party Integrations
	10.5 The Client will provide a point of contact for communication of activities, planning and requests/requirements to the Application Services team
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•	10.6_T he Client will nurchase all licenses required to run the supported and Hosted Software
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	10.7 The Client will purchase supported SSL certificates for the Applications servers. 10.8 The Client will provide their system, email, or receptofie als appropriate. 11.2.3 For all SunGard initiated communications regarding Enterprise or Network Operations Center potifications and alerts. SunGard will provide outbound communications via SunGard's service.
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	13. Lawful Use - The Client's System may not be used in any manner that would violate or infringe upon any of the
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Schedule A Service Configuration

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II. Service Levels

1. Coverage and Terminology

In connection with these Service Levels, the term "Availability" means the percentage of a particular month (based on 24-hour days for the number of days in the subject month) that the content of Client's application is available for access, as measured by SunGard Higher Education.

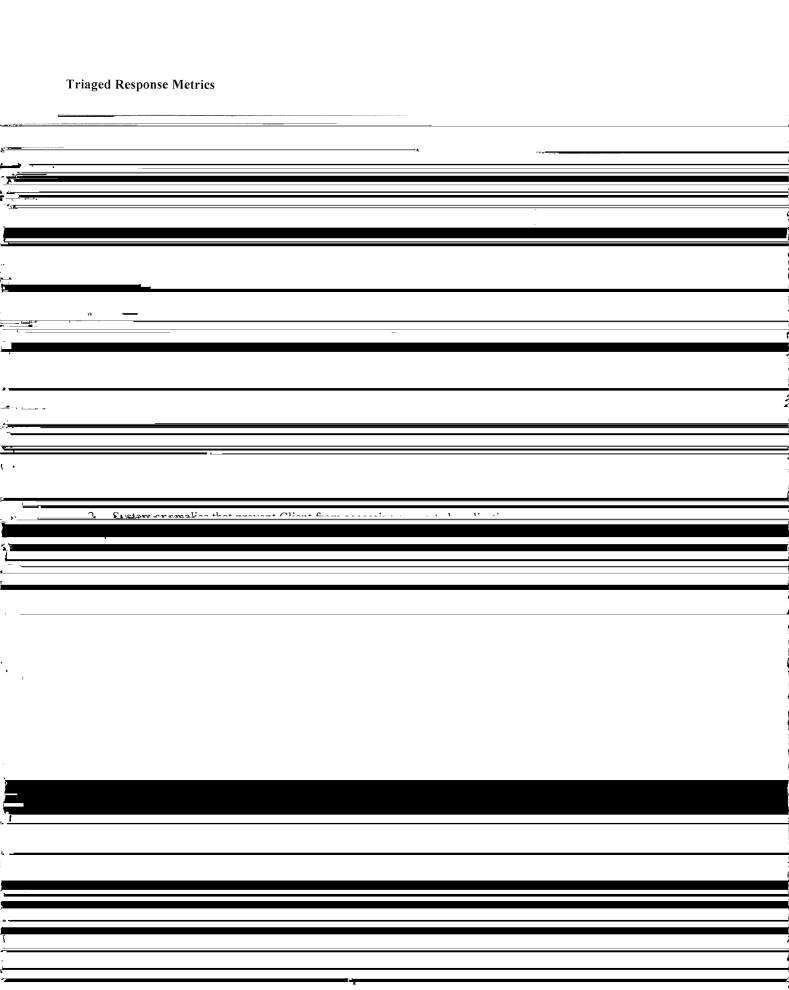
Availability: The ability of the managed service to receive, queue, and execute real-time requests

	Availability: The ability of the managed service to receive, queue, and execute real-time requests	
	leasurement: Service Availability is measured as the ratio of actual availability to expected availability	
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•	must include Client's account name and the dates and times of the unavailability of Clients applications and must be received by SunGard Higher Education within ten (10) business days after Client's application was not
	available. If SunGard Higher Education confirms the unavailability, credits will be applied within two billing
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III. General Support and Response Time Targets

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	Normal Business Hours are defined as 8:30 AM Eastern time to 5:00 PM Eastern time and exclude SunGard Higher
	
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